

# Epson Introduces Three-Year Limited Warranty with Next Business Day Replacement Program for Its Commercial Document Scanners

April 11, 2017

**LONG BEACH, Calif. – April 11, 2017** – Epson America, Inc., a leading provider of digital imaging solutions, today announced that it is now offering an Epson Three-Year Limited Warranty and Next Business Day Replacement Program for its robust lineup of commercial document scanners. The new program offers a three-year limited warranty with Advanced Exchange for the DS-Series models including the DS-320, DS-530, DS-860, DS-1630, DS-6500, DS-7500, DS-50000, DS-60000, and the DS-70000. Users who call in by 3 p.m. EST will now receive a replacement scanner the next business day, which includes free shipping both ways.

“Epson has always been known for its reliability, and this three-year limited warranty and next day business replacement program just underscores the confidence they have in their commercial document scanners,” said Craig G. Hennessee, owner, Netlocity. “It is important for us to provide our customers with the best document management solution, and knowing we have a hardware partner like Epson only strengthens our brand reputation.”

Designed for speed, reliability and easy integration, Epson commercial document scanners offer superior performance at a significant value. Epson scanners feature the widest array of configuration options, easy setup with seamless integration, and cost savings when compared with competitive brands<sup>1</sup>. Epson commercial document scanners are also compatible with the leading software solutions providers representing numerous key industries<sup>2</sup>.

“With our three-year limited warranty and next day replacement program, businesses with Epson document scanners no longer need to worry about hardware downtime impacting their workflow,” said Sean Gunduz, senior product manager, Scanners, Epson America. “In addition, our channel partners can feel confident offering Epson commercial scanning solutions to their customers knowing that Epson will go above and beyond to keep their businesses up and running.”

To learn more about the Epson Three-Year Limited Warranty and Next Business Day Replacement Program and Advanced Exchange program, visit <https://epson.com/Support/sl/s>.

## About Epson

Epson is a global technology leader dedicated to connecting people, things and information with its original efficient, compact and precision technologies. With a lineup that ranges from inkjet printers and digital printing systems to 3LCD projectors, smart glasses, sensing systems and industrial robots, the company is focused on driving innovations and exceeding customer expectations in inkjet, visual communications, wearables and robotics.

Led by the Japan-based Seiko Epson Corporation, the Epson Group comprises more than 73,000 employees in 91 companies around the world, and is proud of its contributions to the communities in which it operates and its ongoing efforts to reduce environmental impacts.

Epson America, Inc., based in Long Beach, Calif., is Epson’s regional headquarters for the U.S., Canada, and Latin America. To learn more about Epson, please visit: [epson.com](http://epson.com). You may also connect with Epson America on Facebook ([facebook](https://www.facebook.com/epsonusa)).

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1 Based on US and Canada NPD Commercial Scanner Database, August 2015.

2 Compatibility varies by model.

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